

PleaseReview 6.4 (up to 6.4.8) Technical Release Note

Overview

This document contains technical release notes relating to PleaseReview 6.4 server versions up to and including **PleaseReview 6.4.8**, and notes for upgrading an existing 6.4 system to the latest release.

If you are upgrading from 6.3 or earlier, note that the upgrade guide contains full instructions and compatibility notes which you should read carefully before starting the upgrade.

Patching from a previous 6.4 version to the latest 6.4 version

This document describes how to patch a 6.4.x installation of PleaseReview server to the latest 6.4 release. At the bottom is a history of 6.4 releases.

To patch you should download the full server release from the download site. The patch process consists of simply unpacking the download to overwrite the existing server installation directory.

Note that if you are using any of our integrations and there is a new version of the integration available, you must update the integration at the same time as the server.

PleaseReview now includes all the released system connectors as part of the main download. Note that you are only permitted to use those system connectors and integrations your license permits you to. Check the individual release notes for any required system connector to ascertain what additional components may be required

Before Installing

We recommend that you take a full backup of the PleaseReview installation directory before commencing the patch.

Before installing the patch, stop the TaraService from the services control panel. Note that it is not necessary to stop IIS but the web application will automatically restart (and all users will be disconnected) when the patch is installed.

Also stop any copies of AdminClient.exe. You may need to use Windows Task Manager and select "Show processes from all users" to make sure there are no instances of any of the following processes running:

- TaraService.exe
- AdminClient.exe

Step not required Step Completed Step Failed
Date and Signature:

Installing the patch

To install, extract the PleaseReview server zip file into your existing PleaseReview installation directory.

Step not required Step Completed Step Failed
Date and Signature:

It is important to extract the zip file at the correct directory level so that the files in the zip overwrite the existing ones. For instance, if PleaseReview is installed in c:\Program Files\PleaseTech\PleaseReview Server (so that the PleaseReview server directory contains subdirectories called Runtime and TaraWeb), you should right-click the zip, select 'extract all' and then browse to the "PleaseReview Server" directory. If Windows does not warn you about overwriting files then you have probably selected the wrong directory.

If you prefer, you can extract the zip file into a temporary location and then move the files into the PleaseReview installation directory. However, do not extract it onto the desktop or any other area of the file system which has limited file permissions, or the file permissions may be incorrect when the files are moved.

After Installing

Don't forget to restart the TaraService after the files have been installed.

Step not required Step Completed Step Failed
Date and Signature:

PleaseReview 6.4 patch release history

Version	Release Date	Summary of patch
6.4.1	Not released	
6.4.2	21 Sep 2018	<p>Initial 6.4 release:</p> <ul style="list-style-type: none"> Implemented rebranded User Interface Added new Opinion & Capacity functionality Added option to import Word comments and changes when adding a document to a review Added ability to embed comment attachments Added basic Zone features Addressed some PDF performance issues Added EditZone support to Word Plug-in for .DOT, .DOCM, .DOTM and .DOTX files Added error logging for missing new pre-requisites <p>Renamed integration files from .template to .sample suffix to reduce confusion</p> <p>Fixed issue with Word Plug-in not working with servers that have TLS 1.1 or earlier disabled</p> <p>Fixed issue with Rich text and Plain text controls missing in downloaded documents when paragraph has proposed changes</p> <p>Fixed multiple issue with Offline Client</p> <p>Fixed problem with tracked changes not displaying in downloaded document for plain text with databinding</p> <p>Fixed issue adding participants in OpenSpace review</p> <p>Fixed error on Forgotten Password page</p> <p>Fixed issue with Transclerate template round tripping</p> <p>Fixed error adding existing user to review again</p> <p>Fixed problem in Edge when creating Zone</p> <p>Fixed problem with Author being unable to Accept or Close all comments with Default Zone = Reviewer for PDF</p> <p>Fixed issue with file name in comment attachment download</p> <p>Fixed issue with deleting PDF reviews not cleaning up temporary storage space</p> <p>Fixed issue with downloading and reporting with bidirectional fonts</p> <p>Fixed issue with ActiveX control not displaying in downloaded document</p> <p>Fixed issue with a JavaScript error on a full page redaction</p> <p>Fixed error opening a downloaded Word document</p> <p>Fixed issue with report download for Transclerate V5 DOTX</p>

		Fixed problem when download fails due to duplicate customised StyleIDs in style parts
6.4.3	28 Nov 2018	<p>Added support partial selection for Transclerate document</p> <p>Added support partial selection for non Transclerate document</p> <p>Added support for downloading Trancelerate document content control with default style</p> <p>Standardised repeating control handling in v5 Transclerate template</p> <p>Added vertical bar to partial selection for imported word comment to compliment limitation on partial selection</p> <p>Added support for upgrading to version 6.4 with document from PleaseReview version 5.0 and older</p> <p>Fixed system alert text colour</p> <p>Fixed proposed change link to correct paragraph if uploaded zone contains new word control with import comment turned on</p> <p>Fixed links to PleaseReview website and support in login screen</p> <p>Fixed popup alert showing html entities instead of spaces</p> <p>Fixed photo opacity in PDF document</p> <p>Fixed total comment in tooltip for select link in control panel for uploaded zone</p> <p>Fixed error prompted when last reviewer completes phase in multiphase review</p> <p>Fixed Veeva document for creating correct roles according to config template</p>
6.4.4	19 Dec 2018	<p>Make Veeva document status auto refresh after starting a review</p> <p>Add Finished filter status in Veeva inbox to differentiate between Finished and Completed review</p> <p>Removed ReviewZone options from Advanced Review Setup for Veeva</p> <p>Fixed unable to delete subworkgroup/taskgroup when parent workgroup has license assigned</p> <p>Fixed failed download all report function with NullReferenceException on missing name element in style</p> <p>Fixed issue to view pdf recon report in Veeva due to filename extension</p> <p>Fixed pagination and option for adding external user that goes awry in Veeva if there are more than 10 users exists</p> <p>Fixed Veeva user sync where users are not synced when they have a Basic security profile and a Federated ID set</p> <p>Enhanced logging for Veeva to track error</p>
6.4.5	1 st Feb 2019	<p>Included status date in reconciliation report as seen in review details screen</p> <p>Changed the option to attach reconciliation report to a Veeva check-in to allow for the full reconciliation report</p>

		<p>Changed Veeva session timeout logs to be DEBUG level events instead of ERROR level events</p> <p>Updated Veeva Install Guide to include PR-Centric instructions</p> <p>Fixed timeout or slow download of reconciliation report for document with large webSettings.xml</p> <p>Fixed issue in Admin Client where review data is unable to be deleted due to database constraints</p> <p>Fixed issue with Word upload where upload failed for document with malformed URI in comments</p>
6.4.6	16 th Apr 2019	<p>Implemented Veeva Inbox to launch PleaseReview native interface automatically</p> <p>Implemented Default Zone Role display in edit participant role page</p> <p>Fixed Text Values for 'Close' option under the dropdown were truncated</p> <p>Fixed Performance issue – review with 1M comments</p> <p>Fixed redirect workgroup management page with display issue after delete a workgroup</p>
6.4.7	8 May 2020	<p>Increased SearchAjaxTimeout for Find (PR-21433)</p> <p>Fixed Edge issue: Request queue limits being exceeded (PR-21570)</p> <p>Fixed The review owner can transfer the ownership successfully to a user who is not having even read permission on the document. (PR-21209)</p> <p>Fixed the ability to open reconciliation report if nested w:p found in recon report (PR-21094)</p> <p>Fixed Hyperlink with proposed change missing in Word report and downloaded document with Comments only and Accepted as Tracked option (PR-18002)</p> <p>Fixed prevent multiple archives and review deletion (PR-20970)</p> <p>Fixed IE issue: Download all reports filename incorrect (PR-21831/PR-21897)</p> <p>Fixed inability to view reconciliation report due to invalid font name (PR-19661)</p> <p>Fixed 'Sequence contains no elements' raised during style merging in document builder (PR-8392/PR-20943)</p> <p>Fixed tab in review name cause archive to fail at converting report as PDF (PR-20914)</p> <p>Fixed corrupt review recon report when it seems to hit some limit of custom styles (PR-8480)</p> <p>Reverted changes for the hyperlink in a document that doesn't work in a round trip if change accepted paragraph (PR-21136)</p> <p>Allowed Veeva integration to work with multiple document lifecycles instead of just one (PR-19875)</p> <p>Fixed Veeva binder participant assigns incorrect in PleaseReview (PR-21844)</p> <p>Fixed recycle bin does not display in Veeva Centric (PR-21436)</p>

6.4.8	19 October 2020	<p>Fixed issue where SAML token decoding assumes ASCII encoding rather than UTF8 (PR-22224)</p> <p>Changes applied from 6.3.15:</p> <ul style="list-style-type: none">• Enhanced Documentum's Audit Trail:<ul style="list-style-type: none">○ Enable choice to include non-DCTM participant (PR-22072)○ Include participant's optional summary & email to be captured in Audit Trail (PR-22071)• Fixed error completing a review if owner login as non DCTM user (PR-22251)
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