

PleaseReview Veeva Vault Integration v6.7 (up to v6.7.2) Technical Release Note

1. Overview

This document contains technical release notes relating to the PleaseReview 6.7 Veeva Vault integration, and notes for patching an existing 6.7 PleaseReview system integrated with Veeva Vault to the latest release.

PleaseReview Server 6.7.x is required to apply this patch. If you are in any doubt, please contact Ideagen support for guidance.

It is required that the PleaseReview system is integrated with Veeva Vault before patching starts and the integration is fully operational.

2. Patching from version 6.6.x to the latest 6.7 version

There is no additional steps for 6.6.8 to 6.7.2, more information at section 4. At the bottom is a history of 6.7 releases.

To patch you should download the full Veeva release from the download site. The patch process consists of 1) unpacking the download to overwrite the existing server installation directory, 2) updating the Vault configuration files and 3) updating the Veeva Vault configuration.

3. Before Installing

We recommend that you take a full backup of both the PleaseReview installation directory and database before commencing the patch.

Before installing the patch, stop the TaraService from the services control panel. Note that it is not necessary to stop IIS but the web application will automatically restart (and all users will be disconnected) when the patch is installed.

Also stop any copies of AdminClient.exe. You may need to use Windows Task Manager and select "Show processes from all users" to make sure there are no instances of any of the following processes running:

- TaraService.exe
- AdminClient.exe

4. Veeva Vault Integration specific patching notes

With Server release 6.7.2 there are no specific changes required for an installation that includes Veeva Vault Integration.

However, if this is your first 6.7.x install and you are upgrading from an existing 6.6.x install, consult the 6.6 Veeva Vault Technical Release notes before you upgrade to ensure the configuration changes referenced in that document have been applied before upgrading.

For new installations, the extra configuration steps outlined in the 6.6 Veeva Vault Technical Release notes are included in the 6.7 Veeva Vault Installation Guide.

5. After Installing

Don't forget to restart TaraService and TaraWeb after the patching steps have been carried out.

6. PleaseReview 6.7 Veeva Vault integration release history

Version	Release Date	Summary of patch
6.7.2	8 April 2021	Initial 6.7 Veeva Vault integration release; Fixed Safari cookie check error constantly displays on iPad for both Safari and Chrome (PR-19459) Fixed Veeva user unable to login to Word Plugin (PR-23091) Fixed large number of documents hides next page icon in Add Document dialog (PR-22001) Fixed Add review document for "Favourite" & "Recent Document" maximum only show 10 Documents in dialog (PR-22377) Fixed Add document/external participant dialog: Go to page is malfunction (PR-22948) Fixed Veeva docs getting stuck 'In Create PleaseReview' (PR-22795) Fixed missing 'Resync Roles' option after added user not found & existing user in PR via workflow (PR-23168) Fixed Veeva Inbox crashes if it's unable to get role data from API (PR-22023) Fixed Veeva External Participant filters do not display selected filter (PR-22871) Fixed Veeva Document Filters do not display selected filter (PR-21973) Disabled status filter for Favorites & Recent Documents in Veeva Centric (PR-22945)